

**Figure 1: PGA PGM Program at a Glance: Golf Operations Career Path for PGA Associates**

QUALIFYING LEVEL	LEVEL 1	LEVEL 2	LEVEL 3	
<b>Requirements</b>	<b>Principal Courses:</b> All PGA Associates access course materials through the Education Portal on PGA.org.			
<p><b>PGA Associates:</b></p> <ul style="list-style-type: none"> <li>• Register for Qualifying Level</li> <li>• Complete Qualifying Level Courses:               <ul style="list-style-type: none"> <li>○ Introduction to the PGA PGM</li> <li>○ History of The PGA</li> <li>○ The PGA Constitution</li> <li>○ The Rules of Golf A</li> <li>○ Career Enhancement A</li> </ul> </li> <li>• Pass Qualifying Test</li> <li>• Document qualifying Playing Ability Test score</li> <li>• Document eligible employment</li> <li>• Register and purchase Level 1 materials and online access</li> </ul>	<p><b>Teaching and Coaching 1:</b> Core content on learning, teaching, elements of the game, club performance, and player development with emphasis on beginning players</p>	<p><b>Teaching and Coaching 2:</b> Application of content linked to learning, teaching, elements of the game, club performance, with an emphasis on intermediate players</p>	<p><b>Teaching and Coaching 3:</b> Integrated perspective of business aspects, learning, teaching, elements of the game, club fitting and physical performance with emphasis on advanced players</p>	
	<p><b>Facility Management 1:</b> Core content about business, customer service, and key operations at golf facilities</p>	<p><b>Facility Management 2:</b> Application of The PGA business and customer relations models in the context of multiple operations</p>	<p><b>Facility Management 3:</b> Integration of critical business, customer relations, supervision, and operational functions from a management perspective</p>	
	<p><b>Pre-Seminar Activities:</b> PGA Associates are required to complete and document pre-seminar activities before attending the seminars. These activities are designed to facilitate discussions during seminar learning activities.</p>			
	<p><b>Seminars:</b> Seminars are held at the PGA Education Center. The seminars listed below last two to three days each, for a total of five days, at the PGA Education Center.</p>			
	<p><b>Teaching and Coaching 1:</b> Group discussions and instruction-related simulations and experiences</p>	<p><b>Teaching and Coaching 2:</b> Application of instruction-related practices at golf facilities through group projects and simulations</p>	<p><b>Teaching and Coaching 3:</b> Integration of teaching, player development, and business practices through group projects and simulations</p>	
	<p><b>Facility Management 1:</b> Discussion and group projects centering on PGA models and core operations</p>	<p><b>Facility Management 2:</b> Application of business, customer relations, and operations concepts through projects and simulations</p>	<p><b>Facility Management 3:</b> A team focused management simulation consisting of integrating operations and management functions</p>	
	<p><b>Work Experience Portfolio:</b> The work experience portfolio emphasizes activities linked to on-the-job application and performance. These activities include a combination of subject-specific tasks and integrated projects that PGA Associates complete at each level.</p>			
	<p><b>Knowledge Tests:</b> PGA Associates must pass a knowledge test at each level before moving on to the next level. The test will be comprised of multiple-choice and true/false items linked to each of the content domains listed above. Test registration is available on the PGA Knowledge Center.</p>			
		Advance to Level 2	Advance to Level 3	Complete PGA PGM Program